

INFORMATION BULLETIN: Friday, November 7, 2014

Status of OSCAR EMR's ISO 13485:2003 Certification

- OSCAR EMR successfully completed its re-certification audit on September 22-24, 2014. The auditor said that it is clear that OSCAR EMR is very committed to ISO, quality and improvement, and that our evolution as an organization and Quality Management System over the period of time since initial certification in 2011 has been remarkable.
- The recertification package was signed off by the lead auditor, and OSCAR EMR's ISO certificate will be issued upon sign-off by the Registrar's Executive Committee.
- The audit, originally scheduled in June, 2014, was delayed due to a cancellation of the assigned auditor related to a family emergency. Despite repeated assurances from the ISO Registrar that a replacement auditor would be provided within the timeframe required by OSCAR EMR's existing ISO certificate, they failed to do so. As a result, OSCAR EMR immediately secured a new Registrar and proceeded with the audit successfully.

OSCAR EMR Terms of Use (TOU) Agreement - Clarification of Indemnification and Release of Liability

- OSCAR EMR is governed by OSCAR users and fulfills its mandate on behalf of the evolving OSCAR community. **Its work that benefits all is "by OSCAR users for OSCAR users"**. As such the TOU requires that in, receiving these benefits, the OSCAR user indemnifies and releases OSCAR EMR and McMaster University of liability, and agrees not to pursue any claims against them **relating only to their own or their clinic's use of the OSCAR system** or the performance of their Approved OSP related to their OSCAR system. This indemnification and limitation on liability extends to McMaster University given McMaster's leadership role in OSCAR and in the creation of OSCAR EMR.
- **The intention of OSCAR EMR with respect to the release and indemnity was and is solely related to your own or your clinic's use of OSCAR.** We are happy to provide written clarification in this regard to anyone who has already signed the TOU, and are in the process of adding a sentence to Section 6 of the TOU to more clearly capture our intended interpretation of these provisions for those signing a TOU going forward.

For more information, or if you have any questions, please contact OSCAR EMR (info@oscar-emr.com). We look forward to hearing from you!